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## WHERE CAN I GET A COVID TEST CERTIFICATE?

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*Note: The below information is subject to change without prior notice. Ocean Paradise do not take any responsibility nor liability for any information that has not been disclosed to the hotel in writing and only provide this information as a guideline based on the information received from 3<sup>rd</sup> parties.*

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- The Government of Zanzibar has made the whole COVID-19 testing procedure easier making an appointment, make an online payment and get the certification online via the online portal – <https://zanzibarcovidtesting.co.tz/app/home> for RT-PCR or ANTIGEN RAPID DIAGNOSTIC testing.
- The testing centers listed on the online portal are the OFFICAL and AUTHOTIRZED establishments by the Zanzibar Health Authority.
- Guests are strongly advised to follow this online system to avoid being shown away at the airport due to obtaining certificates through any other unauthorized sources than what is officially listed on this portal.
- Each person will need to follow the same procedure to obtain his/her own reference number. 1 x reference number = 1 x person. The same applies for groups, although groups can then arrange to go together same time to the testing Centre.
- Mobile Apps are also available for download through the online portal for easy access on your mobile.
- Testing should be done 3 or 4 days prior to departure date, as it takes 48-72 hours between taking the test and receiving the results.
- For Ocean Paradise to remain legally compliant with the local Zanzibari laws, the hotel nor any staff member are permitted to make an appointment on behalf of any guests as each guest are required to make the appointment personally via the online portal. Although our Guest Relations Team will assist you with pleasure to walk you through the steps on your mobile or any of your available devices.
- The price of the test is only for the testing and does not include any transfer costs to the centre or back to the resort. Please visit the Guest Relations Office for assistance arranging transfers and the cost thereof if you do not have a ground representative by your Tour Operator or have your own transfer arrangements. The transfer prices are depended on the distance to the testing centre you wish to use.

### Important Notes

1. **Each person must book an appointment and pay before arriving at the center unless indicated otherwise on the website during making payment.**
2. **Take with your printed copy of your booking confirmation after payment has been made. Please visit Ocean Paradise Guest Relations office for assistance in printing the confirmation for you.**
3. **No one will be allowed in without Booking Confirmation letter and reference number.**
4. **You must arrive on time.**
5. **The center reserves the right to deny entry to anyone who does not have valid appointment or arrives late.**
6. **Remember to also take with your passport & your face mask with you to the testing center.**

## Steps to take

1. Go to the online portal - <https://zanzibarcovidtesting.co.tz/app/home>
2. Have a soft copy of your passport ready to upload to the online portal.
3. Select **“Application”** from the menu bar.
4. Complete all details as indicated on each step.  
Once you reach the **“Address Information”** step, they will ask you to choose a District\* - Select **Kaskazini A**  
Once you reach the **“Travelling Information”** step make sure you select your date of arrival from the calendar and click on the.  Otherwise, the system will not go to the next step.
5. Once you submit your application you will receive a reference number. It is especially important to take note of this reference number.
6. You can now download your booking confirmation.
7. Click on the payment button for further payment instructions. You will be required to either pay online with VISA/MasterCard or make a cash deposit at any People bank of Zanzibar (PBZ) branch as per the banking details given on your application confirmation.
8. When making a bank deposit, please make sure that you retain the depository slip and take it with you to the testing centre.
9. To retrieve your booking confirmation again you must go to the **“View Results”** section.  
[https://zanzibarcovidtesting.co.tz/app/reference\\_code](https://zanzibarcovidtesting.co.tz/app/reference_code)  
Here you can – Make Payment, cancel your booking, edit some of your details. Download your application and get your test results.

**The below are only guidelines in no specific order.**

**Please re-confirm the latest details via the online platform**

### RT-PCR -TEST

Centre	Distance form resort	Return transfer from OPR-Centre-OPR	Testing Price US\$ Per person	PAYMENT		
				Bank Deposit	Visa MasterCard Online	At Centre
Mobile Service (Testing at Hotel) by Zanz Medicals Mobile Clinics Phone Number: 077 340 7779 077 340 7776	0 min	-	\$ 120	✓	✓	✗
Pwani Mchangani COVID-19 Center Phone Number: 077 250 2513	10 min	\$ 15	\$ 80	✓	✓	✗
Migombani Center (Stone Town)	60 min	\$ 80	\$ 80	✓	✓	✗
Global Hospital (Stone Town) Phone Number: 0711441425	60 min	\$ 80	\$ 120	✗	✗	✓

**\* The return transfer rate will strictly apply only for 1 to 6 persons, per vehicle going to the testing centre from the hotel and immediately return to hotel without any other stops.**

**Any other stops en-route will attract additional charges.**

## ANTIGEN RAPID DIAGNOSTIC TEST

Centre	Distance form resort	Transfer from OPR-Centre-Airport	Testing Price US\$ Per person	PAYMENT		
				Bank Deposit	Visa MasterCard Online	At Centre
Migombani Center (Stone Town) Tel – 077 340 7779	60 min	\$ 60	\$ 25	✘	✔	✘
Airport Center Tel – 077 340 7779	60 min		\$ 25	✘	✘	✔

### If not paying online

**For the People bank of Zanzibar (PBZ) Bank Account Details**

**Refer to the bank details given on your application form**

**Reference = Use the reference number given on your Application form**

**For further assistance please visit the**

**Guest Relations Office**

**the day after you arrived at the hotel to prepare well in advance for arrangements to meet the required time frames for your airline.**